

## Welcome Aboard

Geauga County Transit is the public transportation system serving residents and visitors within Geauga County. Funding for this service is provided, in part, by the Federal Transit Administration, Ohio Department of Transportation, the Geauga County Commissioners and you.



Our service is safe, comfortable, convenient, and dependable. Please contact our administrative staff at 888-287-7190 with any questions, concerns or recommendations that you may have.

## Board of County Commissioners

James W. Dvorak  
Timothy C. Lennon  
Ralph Spidalieri



Geauga County Transit  
12555 Merritt Road  
Chardon, Ohio 44024

Phone: 1- 888-287-7190  
Fax: 440-285-9476  
Hearing Impaired  
TTY 1-800-750-0750  
Website:  
[www.geaugatransit.org](http://www.geaugatransit.org)  
Brochure update:  
7.22.2021

### Mission Statement

**To provide for the transportation needs of all county residents in a safe, professional manner, thus providing the means to maintain mobility and quality of life.**

Lift maintenance records available upon request.

**Brochures and other written materials are available in alternative formats upon request.**

Public Transportation  
for Geauga County



**Toll Free**  
**1-888-287-7190**  
**TTY:**  
**1-800-750-0750**  
**(Ohio Relay Service)**

### Hours of Operation

**Monday — Friday**  
**6:00 a.m. — 9:00 p.m.**



## How To Use The Service

Geauga County Transit is a door to door transportation system for all Geauga County residents and visitors. To schedule a trip, you may call our dispatchers as early as 1 week in advance. Same day service may be possible depending on availability. Trips are scheduled on a first come first serve basis.

First time callers will be asked to provide your name, date of birth, telephone number, pick up and drop off address information and your requested times. This information will be used to establish you as a client, scheduling your trips and help to determine if you are eligible for a reduced fare.

Our dispatch team will strive to accommodate your transportation request, however, there may be occasions when we are unable to schedule your trip at the preferred time. In these situations, we are always willing to work with you to find days and times that are feasible for all parties involved.

We are Geauga County's public transportation service and will do our best to accommodate your request at any time during our business hours. Ride availability is greater between the hours of 10:00 a.m. and 1:30 p.m.

### **PLEASE DON'T BE A NO SHOW!**

If your plans change and you are unable to keep your scheduled trip, please call us as soon as possible. Excessive No Show's and Cancellations are subject to suspension of service. A copy of our No Show Policy is available upon request.

## Fare Structure:

### Anywhere in Geauga County:

- \$6.00 each way
- \$3.00 each way for approved, reduced fare riders.
- \$3.00 each way for riders 6 thru 17 years of age.
- Free for riders 5 years of age and under traveling with an adult.
- Riders 12 years of age and under must be accompanied by an adult.
- Stops less than 5 minutes may be available at reduced cost.

### Other Important Facts:

- Your bus may arrive up to 15 minutes before or after your scheduled pickup time.
- Geauga County Transit reserves the right to recommend Personal Care Attendants for riders needing extraordinary assistance. These attendants do not pay a fare.
- A rider who requires a Personal Care Attendant or service animal to accompany them must notify dispatch when scheduling their ride.
- Portable oxygen tanks and the use of ADA lift equipment are permitted.
- Your address, including apartment number, must be clearly marked for the driver to locate you.
- Our drivers assist riders to and from the bus and the location entrance. Our drivers can only transport wheelchairs up or down one step.
- Riders may share our transportation services, to and from their destination, with others. It's a great way to meet new people and view our beautiful county!
- There is an 8 bag limit per rider. Larger items require prior authorization.

## How To Receive A Reduced Fare

Geauga County Transit participates in the Elderly and Disabled Program of the Ohio Department of Transportation and the Federal Transit Administration. This program permits transit systems to offer half-priced fares to those eligible. To apply for the Elderly & Disabled Program, please fill out the application and return it with supporting documentation to Geauga County Transit.

Application forms are available at the Geauga County Transit office, our website and on our vehicles.

The supporting documentation required for persons 65 years of age or older includes a COPY of a drivers license, birth certificate or state issued ID card.

The supporting documentation required for disabled persons to be eligible will include SSI or Social Security Disability determination letters, written documentation from a physician, or other health care professional indicating that the person meets the criteria established by the Americans with Disabilities Act.

### **Geauga County Transit complies with Civil Rights Laws (Title VI)**

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